



DOORSTEPS

NEIGHBOURHOOD SERVICES



COMMUNITY DEVELOPMENT PROGRAMS & SERVICES IN 3 NORTHWEST TORONTO NEIGHBOURHOOD: CHALKFARM, DAYSTROM & FALSTAFF

2016 ANNUAL GENERAL MEETING

ANNUAL REPORT

Doorsteps Neighbourhood Service is a non-profit organization that offers a range of social development services within three large Northwest Toronto communities, Chalkfarm, Daystrom and Falstaff. The community members we serve are from all walks of life and are comprised of a vast spectrum of ethno-cultural backgrounds.

Doorsteps Neighbourhood Services has been incorporated since 1992. Twenty-four years later, we are so proud of the contributions we have been able to make and differences we have made in people's lives.

Our guiding principles include; accountability, health and health-promotion, citizen engagement, peer support, community partnerships, human rights, neighbourhood resiliency and community development.

Our Vision:

Our vision is to create a resilient community where we empower people to maximize their potential to create opportunities for a strong and sustainable future.

Our Mission:

Our mission is to provide accessible resources to the communities that we serve through innovative pro-

Doorsteps Administrative Office

1700 Wilson Avenue, Suite 211, P.O Box 110
Phone: 416-243-5480
Email: info@doorsteps.ca

Chalkfarm Community Centre

180 Chalkfarm Drive
Phone: 416-241-6384
Email: vmartinez@doorsteps.ca

Daystrom Community Centre

25 Daystrom Drive, Room 114
Phone: 416-740-0413
Email: dpadwal@doorsteps.ca

Falstaff Community Centre

40 Falstaff Avenue, Suite 104
Phone: 416-241-9430
Email: pwilson@doorsteps.ca

www.doorsteps.ca



United Way
Member Agency

Message from the Board Chair



As I write these notes we are heading towards the end of another year and time to reflect. We remain active on many fronts and for a community that is considered high needs, I feel we punch above our weight and this does, at times, present a challenge to those who are active at the Centre of our affairs.

One of our core concerns continues to be the need for more and more programming to meet the ever-evolving needs of our communities. We have been listening to our communities, have revised our strategic plan and have endeavored to keep us in sync with the needs of the community.

Our programs and services have expanded since last year;

- Our after school program has exceeded all service targets.
- We have introduced 3 new before school programs, also expanded our children and family resource programs.
- We also provided our support through day programming to over 450 Syrian refugees at the Toronto Plaza Hotel on Wilson Avenue.
- Our 1st and 2nd annual International Women's Day events were extremely successful.

There are also numerous new partnerships including but not limited to;

- Black Creek Community Health Centre (Ontario Healthy Kids Community Challenge).
- We have also successfully partnered with The Girl Guides of Canada. This exciting program started in March 2016. It is the first of its kind in this area.

Continuous improvement in program planning and delivery has been one of the highlights of this year. Which places a greater responsibility on us to continue working in with a renewed commitment towards helping our communities achieve resilience and empower them to maximize their potential

Could I finish by thanking my team i.e. my fellow Board members and the dedicated staff who have all worked so hard during the year, and indeed thanks to all community members who have with their continues feedback and participation, helped and supported Doorsteps.

I would also like to thank our funders and partner agencies for their continued confidence and support.

You have all trusted us to keep building resilient communities where everybody thrives and grows. We will uphold this trust and look forward to serving you for many more years to come.

I wish you all a very happy, healthy and prosperous New Year.

Anju Rajan

Chair, Board of Directors

On behalf of the Board of Directors

Welcome message from the Executive Director

I wanted to take this opportunity to introduce myself as I begin in the role of Executive Director of Doorsteps. I feel honored to be given this opportunity, and am really excited to begin helping to further grow the agency, serve our members, and continue to build towards a better future.

I am absolutely thrilled to extend a warm welcome to all of our members who have helped support Doorsteps in the past. As the new Executive Director, I promise to understand the needs of the membership and commit to serving the communities that constitute Doorsteps Neighbourhood, to the best of my capabilities.

Thank you,

David Carleton
Executive Director

Early Years Program



While our Early Years Program located at Daystrom, Falstaff and Chalkfarm experienced some challenges that affected our program delivery in the middle of the year, with the strong support and perseverance of the community, all of our sites had strong come-back with a wonderful ending to the year.

At Falstaff we've continuously saw participants coming back regularly with their children and we've had a high volume of attendance as parents and caregivers enjoyed the rest of the year with us.

Daystrom was over-flowing with participants even after dividing the families into 3 groups. Families were given a day to enjoy the program during the spring and fall session and a first come first served basis was implemented during the winter.

In the Chalkfarm area, especially at Black Creek Library location, demand was so high that we met maximum capacity on a regular basis. Together with our partner agencies, we continue to deliver workshops and training for our participant's health and child development topics such as Diabetes Workshop, Nutrition, Mental (Health as well as the Nobody's Perfect workshop. Participants who successfully finished the two week sessions received their certificates.

Our popular annual (High Park fieldtrip was well attended as participants enjoyed the day swimming, walking around (High Park and visiting the mini-zoo. We also had our Apple Farm fieldtrip where we'd brought the learning in the outdoor. Children had a fun filled day playing in the day, petting the farm animals as well as going through the corn maze.

Our School Readiness program has seen children graduate at Daystrom and Children at Chalkfarm. The Early Years Program schedule varies from each site and I would encourage you to ask for a program calendar for the site nearest you Daystrom, Chalkfarm, Falstaff or Black Creek Library in the Sheridan Mall.

I would like to express my appreciation and thanks to all our parents, volunteers and staff who continuously gave their support and dedication to our programs.

Susana Melro
Early Years Coordinator

Community Development at Falstaff

Community Development at Falstaff (2016)

Moving forward, with all of the recent changes at Doorsteps, I must say that our programs are doing well. We are seeing new faces and participants are coming out more to our programs, as we are focusing on outreaching and engaging in more conversations with new families who are moving to the buildings. The Community Kitchen program is very successful and the participants' numbers have continued to increase. The Food Club is our biggest hit among the clients everyone is so thankful that they can rely on us every two weeks for a box of food.

Our mini snack program where we provided nutritious snack for the community. It started with five and now there are forty-five (45) register participants with no less than twenty-two (22) showing up each day. The snack program has become a big hit with parents and children alike, and is still going strong. All the programs are going very well and we are looking forward to the New Year for even more opportunities.

Doorsteps is moving forward to better things; we are moving away from the silo system to become one brand or entity known as Doorsteps Neighbourhood Services. With all the positive activities and energy that is happening; once again the community is reaching out and trusting Doorsteps to provide the programs and services that are needed.

I would like to say a big thank you to all our supporters, board of directors, colleagues and staff, volunteers and co-op students, who have made all this possible.

Regards,

Patricia Wilson-DaSilva
Community Development Worker
Falstaff



Community Development at Chalkfarm

Community Development at Chalkfarm (2016)

As a Community Worker at Chalkfarm, I enjoy working and interacting with the community. It is of great pleasure getting to know many individuals and being able to assist them in different ways.

I would like to express my appreciation and gratitude to all the volunteers, students, partner agencies, funders and board members for their incredible work and the support that we have received over the past years.

At Chalkfarm we offer programs for all ages and families, seniors, single parents, children and youth; our Seniors group and fitness exercises, community Healthy Lunch, Multicultural Women's group, Settlement services, information & referrals, volunteer opportunities and support while using the computers with internet on site; Our clients who enjoy Doorsteps come from all over the world and they get to know each other share their ideas and help to build a safe, friendly and healthy Neighbourhood.

Everyone is very invaluable to us and we are indebted to them. All our programs, community events and fundraisings activities would not have been a success without their contribution. At Chalkfarm, the residents, volunteers, participants and co-workers, are like a family who bring love, passion and we are proud to be part of this organization.

We look forward to continuing to work together on behalf of the community to improve our services.

Valentina Martinez,
Community Development Worker
Chalkfarm



Community Development at Daystrom

would like to thank all the volunteers, placement students, community residents, and participants from the Daystrom Community. Last year was a busy year, on one hand it was full of excitement and on the other hand it was a lot of hard work. Even with very busy schedules, we made a lot of progress in terms of serving a diverse community. We incorporated many community celebrations and fun events into the year. A lot of newcomers who required assistance with adjusting into the new environment. We were able to help the community by integrating them by providing various educational workshops. We did this by inviting different speakers to encourage awareness about healthy eating, exercising and overall a healthy lifestyle. We also encouraged the newcomers to learn English by English conversation classes and Citizenship classes, and this helped them to take a big step forward in their lives.

Through the partnerships we have with other agencies, we were able to provide various programs, such as parenting classes, baby programs, and prenatal classes.

We would like to give all the workers and volunteers a big thank you for all their hard work and commitment who helped to make everything possible.

We would also like to thank the community for all their involvement in our programs.

Daljit Padwal
Community Development Worker
Daystrom



After School Program



Since January, Doorsteps has been making tremendous strides towards improving and modernizing our after school programs. This has resulted in new and dynamic partnerships that have been layered on to our programs. Some of these partnerships include

- Scouts Canada
- Literature for Life
- Cricket Canada
- Rugby Canada
- Good Life Fitness
- SNAP Stop Now and Plan
- Rites of Passage
- Girl Guides of Canada

This year we expanded the program to include two new schools. We now operate our programs out of four school locations including; Tumpene Public School, Gracefield Public School, Daystrom Public School and Beverley (eights Middle School).

We also celebrated the success of our after school program located at Chalkfarm. This program a collaborative program which was funded through the Ontario Trillium Foundation.

In all of our programs, students are able to access academic support, physical and recreational activities and a variety of workshops. Our programs are designed to be fun, supportive, motivational and educational and offer students a safe, inclusive and dynamic setting in which to thrive.

DOORSTEPS NEIGHBOURHOOD SERVICES

(A NON PROFIT ORGANIZATION)
STATEMENT OF FINANCIAL POSITION
DECEMBER 31, 2015

	<u>2015</u>	<u>2014</u>
<u>ASSETS</u>		
<u>CURRENT</u>		
<u>CASH</u>	<u>\$91,895</u>	<u>\$124,945</u>
<u>TEMPORARY INVESTMENTS</u>	<u>9,153</u>	<u>9,063</u>
<u>GRANT RECEIVABLE</u>	<u>34,628</u>	<u>50,632</u>
<u>PREPAID EXPENSES AND SUNDRY ASSETS</u>	<u>17,904</u>	<u>23,991</u>
	<u>153,580</u>	<u>208,631</u>
<u>CAPITAL- AT COST LESS ACCUMULATED AMORTIZATION (NOTE 3)</u>	<u>6,112</u>	<u>12,225</u>
	<u>\$159,692</u>	<u>\$220,856</u>
<u>LIABILITIES</u>		
<u>CURRENT</u>		
<u>ACCOUNTS PAYABLE AND ACCRUED LIABILITIES</u>	<u>\$39,597</u>	<u>\$34,588</u>
<u>DEFERRED REVENUE (NOTE 4)</u>	<u>17,039</u>	<u>85,438</u>
<u>CURRENT PORTION OF CAPITAL CONTRIBUTIONS FROM FUNDERS</u>	<u>6,112</u>	<u>6,113</u>
	<u>62,748</u>	<u>126,139</u>
<u>CAPITAL CONTRIBUTIONS FROM FUNDERS (NOTE 5)</u>		<u>6,112</u>
	<u>62,748</u>	<u>132,251</u>
<u>NET ASSETS</u>		
<u>CONTINGENCY RESERVE</u>	<u>42,000</u>	<u>42,000</u>
<u>UNRESTRICTED NET ASSETS</u>	<u>54,944</u>	<u>46,605</u>
	<u>96,944</u>	<u>88,605</u>
	<u>\$159,692</u>	<u>\$220,856</u>

DOORSTEPS NEIGHBOURHOOD SERVICES

(A NON PROFIT ORGANIZATION)
STATEMENT OF OPERATIONS
YEAR ENDING DECEMBER 31, 2015

	<u>2015</u>	<u>2014</u>
<u>REVENUES</u>		
<u>GRANTS</u>		
<u>FEDERAL- HUMAN RESOURCES DEVELOPMENT</u>	<u>\$ 9,705</u>	<u>\$16,956</u>
<u>NEW HORIZONS FOR SENIORS</u>	<u>—</u>	<u>6,249</u>
<u>PROVINCIAL- MINISTRY OF TOURISM, CULTURE AND SPORT</u>	<u>90,155</u>	<u>121,189</u>
<u>CITY OF TORONTO</u>		
<u>COMMUNITY SERVICE PARTNERSHIPS (CSP) PROGRAM</u>	<u>125,350</u>	<u>122,755</u>
<u>CHILDREN SERVICES</u>	<u>90,211</u>	<u>87,582</u>
<u>TORONTO EMPLOYMENT SOCIAL SERVICES</u>	<u>43,843</u>	<u>26,262</u>
<u>OTHER</u>	<u>20,548</u>	<u>2,464</u>
<u>UNITED WAY OF GREATER TORONTO</u>		
<u>MEMBERSHIP ALLOCATION</u>	<u>205,802</u>	<u>200,802</u>
<u>OTHER SHORT TERM GRANTS</u>	<u>—</u>	<u>—</u>
<u>FOUNDATIONS</u>		
<u>OTHER FUNDERS</u>	<u>26,297</u>	<u>25,918</u>
<u>FEES FROM USERS</u>		
<u>FUNDRAISING AND DONATIONS</u>	<u>20,749</u>	<u>12,479</u>
<u>MEMBERSHIPS</u>		
<u>INVESTMENT INCOME</u>	<u>91</u>	<u>560</u>
<u>OTHER INCOME- NET</u>	<u>700</u>	<u>(5,756)</u>
	<u>753,345</u>	<u>750,319</u>
<u>EXPENSES</u>		
<u>WAGES AND WAGE COSTS</u>		
<u>PROFESSIONAL FEES</u>	<u>582,464</u>	<u>493,487</u>
<u>PROGRAM EXPENSES</u>	<u>56,930</u>	<u>99,578</u>
<u>BUILDING OCCUPANCY</u>	<u>37,738</u>	<u>53,932</u>
<u>OFFICE AND GENERAL</u>	<u>19,041</u>	<u>38,179</u>
<u>TELECOMMUNICATIONS</u>	<u>19,367</u>	<u>18,928</u>
<u>STAFF EXPENSES</u>	<u>8,933</u>	<u>12,389</u>
<u>INSURANCE</u>	<u>9,229</u>	<u>9,553</u>
<u>BANK CHARGES</u>	<u>5,799</u>	<u>5,506</u>
<u>ORGANIZATIONAL MEETINGS</u>	<u>2,966</u>	<u>4,889</u>
<u>FUNDRAISING EXPENSES</u>	<u>2,515</u>	<u>4,605</u>
<u>VOLUNTEER EXPENSES</u>	<u>—</u>	<u>473</u>
<u>SMALL EQUIPMENT</u>	<u>24</u>	<u>446</u>
	<u>745,006</u>	<u>741,965</u>
<u>EXCESS OF REVENUES OVER EXPENSES</u>	<u>\$ 8,339</u>	<u>\$ 8,354</u>

A Special Thank You to our Partners



United Way
Toronto & York Region



Canada



BLACK CREEK
COMMUNITY HEALTH CENTRE

